

# Fire Department

City of Newton Performance Management  
July 2011 Scorecard



## Traffic Light Key

Green = actual value meeting or exceeding the target  
Yellow = actual value within 10% of meeting the target  
Red = actual value more than 10% away from meeting the target



## Trend Key

Up = actual value has improved since last reporting period  
Right = actual value has stayed the same since last reporting period  
Down = actual value has worsened since last reporting period

Metrics measured monthly unless otherwise noted

Traffic Light	Trend	Performance Metrics	Actual	Target	Variance
<b>1. Maintain a trained department of fire personnel</b>					
		Training Hours	390	400	10
		% of Firefighters and officers who are EMT certified (updated yearly in December)	32%	50%	-18%
		% of Firefighters and officers who received monthly seasonal training	17%	100%	-83%
<b>2. Respond quickly to emergency calls</b>					
		% of responders on scene within 6 min (all calls)	92%	90%	2%
		% of responders on scene within 6 min (fire calls)	100%	90%	10%
		Average Response Time of Medical Calls	3:38	6:00	2:22
<b>3. Provide fire prevention in the community</b>					
		Total # of fires	12	14	2
		Number of Inspections	192	200	8
		Number of Permits issued	114	100	14
		Number of Violations/Citations written	6	10	4

## Notes

The specialty training for this month, Boat Rescue Training, was postponed due to mechanical failure of the motor.  
The number of fires in target column reflects the average for the month over the past three (3) years.  
for Number of Citations is the number of Citations issued last year for the month.

The target